

**AGC Convention 2018
Emergency Information
Hyatt Regency New Orleans**

Outside Emergency # 911
Security House Phone # 55
Hotel Security and Lost and Found # (504) 613 3970

Reporting Security or Safety Incidents

If a health, safety, or security situation arises which should be brought to our attention, we ask that you observe the following reporting protocol:

- If the situation is an **emergency** --- call 911 and then call hotel security at 55. Please report the incident to the lead planner.
- If the matter is **NOT an emergency**, dial 0 from any hotel phone, ask to speak to the Security Manager on Duty, and report the matter accordingly.
- Report all incidents to the lead planner.
- Contact hotel security in the case of lost and/or stolen items at (504) 613-3970.

Emergency Meeting Area

Down the stairwells if in a hotel room or down the escalators out the front/side doors if in another location in the hotel. There will be security directing guests as well.

Emergency Contact Information

Law Enforcement

New Orleans Police
Non-Emergency Tele #: (504) 821-2222
801 Royal St.
Distance to Hotel: 2 miles

Hospital

Tulane Medical
(504) 988-5711
1414 Canal St.
Distance to Hotel: 1 mile

Hotel Security Manager

Byron Goodwin
(504) 613-3973

Fire Department

New Orleans Fire Department
Non-Emergency Telephone #: (504)
658-4700
1300 Perdido St.
Distance to Hotel: 1 mile

Ambulance Service

New Orleans EMS
(504) 658-4770
1300 Perdido St.
Distance to Hotel: 1 mile